

# Could it be a scam?

## Be #ScamAware

Contact the Citizens Advice consumer service online or at **0808 223 1133** for advice.



citizens  
advice

 Chartered Trading  
Standards Institute

NATIONAL  
TRADING  
STANDARDS  
Scams Team

 Department for  
Business, Energy  
& Industrial Strategy

Scams can affect anyone, so it's important to know how to spot one. It might be a scam if:

- It seems too good to be true – for example you've won a competition you don't remember entering
- Someone you don't know contacts you unexpectedly
- You're being urged to respond quickly so you don't get time to think about it or talk to family and friends
- You've been asked to pay in an unusual way – for example by bank transfer or gift vouchers
- You've been asked to give away personal information

If you think someone might be trying to scam you, take the time to get advice. You can contact the Citizens Advice consumer service for help with what to do next, and report scams or suspected scams to Action Fraud.

**Watch out for coronavirus scams – whether that's emails pretending to be from the government, adverts selling face masks at high prices, or someone knocking at your door asking for money for a fake charity.**

**Don't give money or personal details to anyone you don't know or trust, and don't click on any links they send you.**